## ervicemembers Opportunity Colleges

## All military students have basic rights to satisfactory college marketing, admissions, and student services practices including the right to:

- \* Accurate information about a school's programs, requirements, accreditation, and its potential impact on course transferability
- \* Access basic college/university information and fees without disclosure of student personal information
- \* Educational planning and career guidance without high-pressure registration and enrollment efforts from institutions
- \* A clear and complete explanation of course/program enrollment procedures and all resulting financial obligations
- \* Explore, without coercion, all financial aid options before signing up for student loans or other financial assistance
- \* Accurate scholarship information, free of misleading "scholarship" offers based on military tuition assistance
- \* Appropriate academic screening and course placement based on student readiness
- ★ Appropriate, accessible academic and student support services
- Clearly defined institutional drop/add and withdrawal policies and procedures including information about the impact of military duties (e.g., mobilization, activation, temporary duty assignments) on their academic standing and financial responsibilities
- ★ Clearly defined grievance/appeals processes



For further information, visit the SOC Web site at http://www.soc.aascu.org Like us on Facebook at https://www.facebook.com/ServicemembersOpportunityColleges

